# Performance Based Management at Raytheon Aircraft Company

Joe Kusick Raytheon Aircraft Company EVMS Manager May 18, 1998



# Raytheon Aircraft Policy for Performance Based Management

- EVMS is a "Tool" for Performance Based Management
  - Commercial/Development Programs
    - ◆ EVMS is applied based on Program Risk
      - Technical / Schedule / Cost
    - ◆ EVMS requirements are tailored
    - Programs to use EVMS designated by CEO
  - Government Programs
    - ◆ EVMS applied as contractually agreed to
  - Surveillance & Training
    - Conducted quarterly
    - Monthly report provided to CEO of Company addressing Major Programs use of EVMS
    - Joint / & Self surveillance

# EVMS Endorsement by Top Management at Raytheon Aircraft Co.

Inter-Office Communication Raytheon Aircraft

Beech Hawker

Date November 14, 1995

From James E. Gray

To Distribution cc:

Subject Raytheon Aircraft Company EVMS System Description

The Raytheon Aircraft Company Earned Value Management System Description sets the policy and provides guidance for programs which have been designated to be managed using earned value.

For high risk, high dollar government programs where EVMS is a requirement, the EVMS system description will be followed as written. Any deviations to the EVMS system description must be reviewed and approved by Raytheon Aircraft Company's management team.

Direction is provided for tailoring EVMS implementation on company funded efforts and medium to low risk government programs where EVMS is required. The attached check list provides this direction and should be incorporated in your program plan.

The Raytheon Aircraft Company Chief Financial Officer with the advice of the EVMS Manager will interpret policy and provide guidance for EVMS implementation.

Your cooperation, support, and use of EVMS as a management tool is required to enable Raytheon Aircraft Company to compete in a global environment where we are being challenged in our technical prowess, and our ability to meet schedule and cost commitments.

James E. Gray Vice President and Chief Financial Officer APPROVED:

JEG:jm

Roy Norris President

Attachment

Art Wegner

Chairman and Chief Executive Officer



# Tailoring Criteria

GEND:		lue Measurement Check List (EVMCL)  X = Mandatory requirement, prechecked				
OLIVD.	+-	A = Mandatory requirement, format or approach option	al (attach forms)			
	+-	O = Optional, indicate applicability with an 'X'	air (attaori ioiiiis)			
	-	□ = At least one is mandatory, choice of more than one	is ontional			
	+	N/A = Not applicable due to a more stringent requireme	<u> </u>			
000011		1VA = Not applicable due to a more stringent requireme	1			D. MT
ROGRAI	М					DATE:
EM	-		HIGH RISK	MEDIUM TO HIGH RISK	LOW RISK	COMMENTS, ATTACHMENT NUMBER OR
	-		HIGH DOLLAR	DEVELOPMENTAL	LOW DOLLAR	REFERENCE
			DEVELOPMENTAL	PROGRAMS MAY BE	DEVELOPMENTAL	
			PROGRAMS	GOVERNMENT OR	OR STABLE COMPANY	
			GOVERNMENT	COMPANY FUNDED	FUNDED PROGRAMS	
			PROGRAMS		PRODUCTION PROGRAMS	
OR	GANIZ	ZATION				
1.	Prog	gram work definition will be specified by the				
	follo	owing:				
	a.	Development of a Work Breakdown Structure	X	X	A	
		(WBS) that is reconcilable to the Statement of				
		Work				
	b.	Issuance of a WBS Dictionary	X	X	0	
	c.	Issuance of a WBS Index	X	X	0	
	d.	Issuance of a WBS Pictorial Tree	0	0	0	
	- u.	iocaanos era 1120 i iocenai 1100				
2.	Pro	gram organizational definition will be specified				
2.		the following:				
	a.	The designation of Integrated Product Teams (IPT's)	X	X	A	
	a.	and the assignment of IPT Leaders (IPTLs)	Λ	A	A	
	-	Issuance of a program organization chart to the			0	
	b.	lowest IPT level	A	A	0	
	-				_	
	c.	The definition of staffing requirements (by	A	A	0	
		department) by the IPTL's				
	d.	The consolidation of IPT staffing requirements into a	A	A	0	
		Program Staffing Plan (by department)				
3.		e integration of work definition and organizational				
	$\overline{}$	inition will be accomplished through:				
	a.	The identification of cost accounts and associated	X	X	X	
		Control Account Managers (CAMs)				
	b.	Issuance of the program organization chart to the	О	0	O	
		CAM level				
	c.	Issuance of a Responsibility Assignment Matrix	X	X	A	
		(RAM)				
	d.	Issuance of a dollarized RAM indicating total	X	X	A	
		burdened dollars for each cost account				
_	_					+

T7 c	1	I Value Management Charle I int (EVAC)				T
		Value Measurement Check List (EVMCL)  X = Mandatory requirement, prechecked				
LEG	END		/\			
		A = Mandatory requirement, format or approach optional	(attach forms)			
		O = Optional, indicate applicability with an 'X'				
		☐ = At least one is mandatory, choice of more than one is	s optional			
		N/A = Not applicable due to a more stringent requirement				
PRO	GRAN	I M				DATE:
ПΕМ	1	I	HIGH RISK	MEDIUM TO HIGH RISK	LOW RISK	COMMENTS, ATTACHMENT NUMBER OR
		I	HIGH DOLLAR	DEVELOPMENTAL	LOW DOLLAR	REFERENCE
		I	DEVELOPMENTAL	PROGRAMS MAY BE	DEVELOPMENTAL	
		I	PROGRAMS	GOVERNMENT OR	OR STABLE COMPANY	
			GOVERNMENT	COMPANY FUNDED	FUNDED PROGRAMS	
		I	PROGRAMS		PRODUCTION PROGRAMS	
I.	ORC	GANIZATION (continued)				
	4.	Integration of planning, budgeting, scheduling, work				
		authorization, and cost accumulation will exist at the				
		following levels:				
		a. Contract / Program level	X	X	X	
		b. Integrated Product Team (IPT)	X	X	X	
		c. Cost Account level	X	X	X	
II.	SCH	HEDULING				
	berr					
	1.	Schedules will be developed using the following system(s)				
	1.				0	
			<u>-</u> ]		<u> </u>	
	+	c. Other(s) (list)				
	+	c. Other(s) (list)		_	<u> </u>	
	-					
	2.	The following schedules will be prepared:				
	-	definition will be accomplished through:	-			
	-		X	X	A	
			X	0	0	
		1 01 0	X	X	A	
		packages				
		d. Supplementary Schedules (List)	)	O	О	
	3.	Vertical traceability between the various levels of schedules				
	1	will be accomplished by one (or more) of the following:				
			<u>-</u>			
	+		<u>-</u> ]			
	+	,	<u></u>			
		d. Other (define in detail by attachment)	-	<u> </u>	<u>                                     </u>	

Far	nad	Value Measurement Check List (EVMCL)				
	IICU END	X = Mandatory requirement, prechecked				
EGI	END:	A = Mandatory requirement, prechecked  A = Mandatory requirement, format or approach option	al (attach forms)			
		O = Optional, indicate applicability with an 'X'	ai (allacii ioiiiis)			
		☐ = At least one is mandatory, choice of more than one	in antiqual			
		N/A = Not applicable due to a more stringent requirement	nt			
PROC	GRAM					DATE:
ΙΕΜ	[		HIGH RISK	MEDIUM TO HIGH RISK	LOW RISK	COMMENTS, ATTACHMENT NUMBER OR
			HIGH DOLLAR	DEVELOPMENTAL	LOW DOLLAR	REFERENCE
			DEVELOPMENTAL	PROGRAMS MAY BE	DEVELOPMENTAL	
			PROGRAMS	GOVERNMENT OR	OR STABLE COMPANY	
			GOVERNMENT	COMPANY FUNDED	FUNDED PROGRAMS	
			PROGRAMS		PRODUCTION PROGRAMS	
[.		EDULING (CONTINUED)				
	4.	Vertical traceability between various WBS elements within				
		the schedules will be accomplished by one (or more) of				
		the following:				
		a. Using a 'logical' WBS numbering scheme				
		b. Maintaining a schedule index				
		c. Other (define in detail by attachment)				
		·				
	5.	Horizontal traceability to ensure work is planned in a				
		logical sequence considering the interdependencies among				
		tasks will be accomplished by one (or more) of the				
		following:				
		a. Network based schedules	<u></u>			
		b. Bar chart schedules indicating logical relationships	6			
		c. Activity and/or milestone interface logs	6		6	
		d. Other (define in detail by attachment)		Ц		
	6.	The schedule symbology utilized will be:				
		a. Standard symbology	X	X	X	
I.		ract Baseline & Revisions				
	1.	Summary Control Account authorizations will be used to	X	A	A	
		authorize scope, schedule, and budget to the IPT				
		Leaders				
	2.	Control Account Authorizations will be used to authorize	X	A	A	
		scope, schedule, and budget to the Control Account				
		Managers (CAMs)				
			-			

					1	
Ea	rned	d Value Measurement Check List (EVMCL)	)			
LEG	END:					
		A = Mandatory requirement, format or approach of	optional (attach forms)			
		O = Optional, indicate applicability with an 'X'				
		= At least one is mandatory, choice of more that	an one is optional			
		N/A = Not applicable due to a more stringent requi	rement			
PRO	GRAM	M				DATE:
1110						D. III.
ΠEN	1		HIGH RISK	MEDIUM TO HIGH RISK	LOW RISK	COMMENTS, ATTACHMENT NUMBER OR
	Ī		HIGH DOLLAR	DEVELOPMENTAL	LOW DOLLAR	REFERENCE
			DEVELOPMENTAL	PROGRAMS MAY BE	DEVELOPMENTAL	THE EACH CE
			PROGRAMS	GOVERNMENT OR	OR STABLE COMPANY	
			GOVERNMENT	COMPANY FUNDED	FUNDED PROGRAMS	
			PROGRAMS		PRODUCTION PROGRAMS	
III.	CON	ONTRACT BASELINE & REVISIONS (continued)				
	3.	The following logs will be used:				
		a. Contract Budget Logs (CBL)	X	A	A	
		b. Management Reserve (MR)	X	A	A	
		c. Undistributed Budget (UB)	X	A	О	
IV.	COS	OST ACCOUNT PLANNING, AUTHORIZATION &				
	REV	VISIONS				
	1.	Control Accounts will be established which are identified to	o a X	X	О	
		single element of the WBS and a single organizational				
		element				
	2.	Control Accounts will be established at an appropriate leve	el N/A	N/A	x	
		for management and analysis where responsibility for				
		technical, schedule, and cost performance is assigned.				
	3.	Control Accounts will be subdivided into tasks and each ta	sk X	X	0	
		is identified as either: a discrete work package, level of				
		effort, apportioned effort, or planning package				
		errors, apportunited errors, or planning package				
V.	DEL	TERMINING STATUS & ENTERING BCWP				
٧.	DLI	SIATOS & EVIENDO BEWI				
	1.	Earned value techniques will be used for performance	X	X	A	
	1.	measurement	A	A	A	
	+	measurement				
	2.	Milestone weights and percent complete for earned value				
	2.	will be based upon:				
		a. Direct labor dollars or direct dollars for material or				
		other direct costs		_		
	_	b. Total burdened dollars				
	_	c. Other (describe)				
		c. Other (describe)				
			1		1	1

Fai	rned	Val	lue Measurement Check List (EVMCL)				
	END:	, , ,,,	X = Mandatory requirement, prechecked				
LOI	EIND.		A = Mandatory requirement, format or approach option	nal (attach forms)			
			O = Optional, indicate applicability with an 'X'	iai (attaon ioinio)			
			☐ = At least one is mandatory, choice of more than on	o is optional			
	-	-	N/A = Not applicable due to a more stringent requireme				
			N/A = Not applicable due to a more stringent requireme	iii.	I		
RO	GRAM	1					DATE:
ŒΜ	1			HIGH RISK	MEDIUM TO HIGH RISK	LOW RISK	COMMENTS, ATTACHMENT NUMBER OR
				HIGH DOLLAR	DEVELOPMENTAL	LOW DOLLAR	REFERENCE
				DEVELOPMENTAL	PROGRAMS MAY BE	DEVELOPMENTAL	
				PROGRAMS	GOVERNMENT OR	OR STABLE COMPANY	
	-			GOVERNMENT	COMPANY FUNDED	FUNDED PROGRAMS	
	_			PROGRAMS		PRODUCTION PROGRAMS	
I.			E ANALYSIS				
	1.		llysis and reporting will always be accomplished for the				
	-		l program. In addition, significant variances will be				
			orted and analyzed at the:			-	
	-	a.	Contract Reporting Level	X	X	0	
		b.	Integrated Product Team Level / Design Build Team	X	X	0	
		c.	Control Account Level	X	0	0	
		d.	Other (list)	0	0	0	
	2.		esholds are established for variance analysis and are				
		docu	umented on the attached reference. These				
		thre	sholds will be determined for:				
		a.	Current period (if applicable)	X	X	0	
		b.	Cumulative to date	X	X	X	
		For	the following categories:				
		a.	Customer reporting levels	X	X	X	
		b.	Integrated Product Team levels	0	0	0	
		c.	Control Account levels	X	0	0	
		d.	Other (list)	0	0	0	
		u.	Cities (inst)				
_	+						
	3.	For	labor elements of cost, rate and efficiency variance	X	A	0	
_	٥.		be determined and analyzed	Λ	Λ	<u> </u>	
_	-	Will	be determined and anaryzed				
	4	F2	high and an arranged and arranged to the control of	v			
	4	_	high value material, price and usage vcariance will be	X	A	0	
	-	dete	ermined and analyzed monthly				
	-	-					
				ĻD		<u> </u>	ļ

Г	1	<b>3</b> 7 - 1-	M				
		van	ue Measurement Check List (EVMCL)  X = Mandatory requirement, prechecked				
LEGE	END:			-1 (-44			
			A = Mandatory requirement, format or approach option	ai (attach forms)			
			O = Optional, indicate applicability with an 'X'				
			☐ = At least one is mandatory, choice of more than one				
			N/A = Not applicable due to a more stringent requirement	nt			
PROC	GRAM						DATE:
TTT 1				THOU DION	MEDITA ( TO LUCKI DICK	I OW DIGIT	COLORED TO ATTENDED OF
ПЕМ	ı			HIGH RISK	MEDIUM TO HIGH RISK	LOW RISK	COMMENTS, ATTACHMENT NUMBER OR
				HIGH DOLLAR	DEVELOPMENTAL	LOW DOLLAR	REFERENCE
				DEVELOPMENTAL PROGRAMS	PROGRAMS MAY BE	DEVELOPMENTAL	
				GOVERNMENT	GOVERNMENT OR COMPANY FUNDED	OR STABLE COMPANY FUNDED PROGRAMS	
				PROGRAMS	COMPANT FUNDED	PRODUCTION PROGRAMS	
VII.	ESTI	MATE	S AT COMPLETION (EAC)	TROGRAMA		I RODUCTION I ROGICAIND	
	1.		owest level at which the EAC will be examined				
			hly for accuracy and updated as warranted is at the:				
		a.	Contract / Program level	N/A			
		b.	Contract reporting level	N/A			
		c.	PT	N/A			
		d.	Control Account level	X			
		e.	Work package level	0			
			, ,				
	2.	The l	owest level at which a comprehensive EAC will be				
			rmed at least annually is the:				
		a.	Contract / Program level	N/A	N/A	A	
		b.	Contract reporting level	N/A	X	0	
		c.	IPT	N/A	0	0	
		d.	Control Account level	X	0	0	
		e.	Work package level				
VIII.	MAT	ERIAI	AND OTHER DIRECT COSTS				
	1.	Deve	lop Bill of Material based on current design	X	X	X	
		defin	ition				
	2.	Ident	ify high value and low value materials	A	A	A	
IX.	SUB	CONTI	RACTS				
	1.		ubcontracts will be identified:		_		
		a.	As part of the WBS Dictionary				
	-	b.	As listed on a separate document (reference				
			document) and cross reference to the WBS				
	2.		Identify subcontracts as either Type One or Two	X	X	A	

_							
		Valı	ue Measurement Check List (EVMCL)				
LEG	END:		X = Mandatory requirement, prechecked				
_	-	_	A = Mandatory requirement, format or approach options	al (attach forms)			
_			O = Optional, indicate applicability with an 'X'				
			□ = At least one is mandatory, choice of more than one				
			N/A = Not applicable due to a more stringent requiremen	nt			
PRO	GRAM						DATE:
ITEN	1			HIGH RISK	MEDIUM TO HIGH RISK	LOW RISK	COMMENTS, ATTACHMENT NUMBER OR
11120				HIGH DOLLAR	DEVELOPMENTAL	LOW DOLLAR	REFERENCE
				DEVELOPMENTAL	PROGRAMS MAY BE	DEVELOPMENTAL	ILI LICE VEL
				PROGRAMS	GOVERNMENT OR	OR STABLE COMPANY	
				GOVERNMENT	COMPANY FUNDED	FUNDED PROGRAMS	
				PROGRAMS	COMPRIVITORDED	PRODUCTION PROGRAMS	
IX.	SUB	CONT	RACTS (continued)	TROOKAWA		TRODUCTION TROCKAINS	
x.	БСВ	3111	Tare to (community)				
	3.	Deve	elop flowdown requirements for Type One and / or	X	X	X	
			subcontracts				
Χ.	REPC	DTIN	7				
Λ.	KEPC	WIII/	J				
	1	Tl 4	[				
	1.		following software system will be used for processing				
		•	ormance measurement data:	_		_	
	_	a.	EVMS - CPR				
		b.	Other (list)	N/A	N/A		
	2.	The p	program requires the following cost / schedule				
		repor	ts (list each report and its due date or include on				
			hment)				
		a.					
		b.					
	_	c.					
		d.					
		e.					
	_	f.					
	_	-					
	-	g.					
	-	-					
	-	-					
L							
L							
	1	-					
					1	I	

#### Lessons Learned

- You must first understand the existing Financial & Operational business processes and tools available in a company.
- 2 Tailor the EVMS management process with existing systems capabilities considered.
- © Corporate culture is slow to change.
  - Must have support from the CEO
  - EVMS <u>cannot</u> be successful if viewed as a "Finance Report"

#### Lessons Learned cont'd

- You must train, reinforce and make it a part of doing business.
- 6 Proper EVMS use and implementation <u>starts prior</u> to program or contract <u>start</u>, not after.
  - Assess contractors capabilities
  - Set the statement of work
  - Definitive
  - Plan the baseline

#### Recommendations

#### For FFP Contracting

- Establish Performance Measurement milestones at a <u>HIGH</u> level.
   Preferably deliverables in the contract.
  - Assess performance to those deliverables.
- Establish EVMS requirement based on <u>Risk</u> and not necessarily contract type.
- Improve pre-award process
  - ◆ Access the contractor prior to award decision.
  - ◆ Plan the baseline prior to full authority to proceed.
  - ◆ Use the right contract vehicle for the product you are contracting for. (Do not use a FFP Contract for contracts that are not high risk.)
- Poor contractor evaluations prior to contract are not fixed by additional legislation operating reports.
  - Insight versus Oversight

